

SPORT LAW Refund Policy – Sport Leaders Retreat

Cancellations

All cancellations and requests for refunds for the Sport Leaders Retreat must be made in writing as indicated below. Written requests must be sent to Lauren Brett at LBrett@sportlaw.ca.

The Sport Leaders Retreat requires a minimum number of participants to proceed so that we can ensure that the best possible learning experience is provided. Sport Law reserves the right to cancel a program if the minimum number of participants isn't reached prior to the course start date.

Refunds

Requests for Refunds require written notice sent to Sport Law at LBrett@sportlaw.ca and must be submitted a minimum of two weeks prior to the program start date. Participants who cancel within this time period will receive a full refund, minus an administrative fee of \$500.00 and any other benefits received (one on one coaching session, NOVA Profile). Registered participants will have the option to receive a full refund (minus administrative fee), transfer their registration to another program, or create a credit for future Sport Law activities and services. In the event that Sport Law cancels the event, a refund or credit for the full amount will be issued to the participant.

No Refunds

There will be no refunds for cancellation requests received within the two-week period prior to the program start date.

There will be no refunds for missed (full or partial) sessions. Participants are responsible for making sure that they are receiving program emails and are aware of the program time zone. A minimum of two emails will be sent out prior to the start of the program, including Zoom links and time zone information. If a participant doesn't receive emails, they must contact LBrett@sportlaw.ca a minimum of one business day prior to the start of the program.

Program participants are responsible for ensuring that they have access to Zoom and Facebook/TEAMS and can access program materials.

Multiple session programs build up knowledge from one session to the next. If a participant misses a full session, they are responsible for reviewing the recorded session prior to the start of the next session. This commitment is made to ensure that all participants fully experience the benefits of the Sport Leaders Retreat as all information and sessions build from each other.

If you have any questions, please reach out to Lauren Brett at LBrett@sportlaw.ca